# Priority service and support for your entire learning community.

AppleCare+ for Schools

AppleCare+ for Schools gives you the peace of mind you need when deploying iPad and Mac at scale. Since Apple builds the entire solution — from hardware and software to the operating system — you'll receive service and support from the people who know Apple products best.

## Reliable technical support — both in and out of the classroom.

When your school chooses AppleCare+ for Schools, everyone in your learning community gets priority access to technical support from Apple experts. So whether a teacher has a question about iMovie for an upcoming lesson or a student needs help connecting their iPad to a printer, AppleCare+ for Schools gives them the support they need, saving your IT staff time and resources.

## Hardware protection that lasts throughout the school year.

When it comes to technology in the classroom, accidents are bound to happen. That's why AppleCare+ for Schools provides hardware protection to keep devices in the hands of students and teachers. You'll get coverage for two incidents of accidental damage per year, per device.[1] Hardware coverage also includes Apple accessories, diminished battery life,[2] and, for Mac, damage to Apple memory (RAM) and the Apple USB SuperDrive. And with multiyear protection, you can get two, three, or four years of hardware coverage, depending on your school's specific needs and budget cycle.

## Flexible service options to minimize classroom disruptions.

AppleCare+ for Schools has your back with quick and easy service options that help minimize classroom disruptions. To avoid waiting for repairs, you get access to Express Replacement Service. Either mail in your devices with prepaid shipping boxes, or, if your school is near an Apple Store or an Apple Authorized Service Provider, you can take the devices to the store for service.




Apple Education | Deploy and Manage | Success Stories

[1]Separate plans to either include or exclude service fees. [2]Battery that retains less than 80 percent of its original capacity.

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